

Ffurflen Gwynion / Complaints Form



Mae eich adborth yn rhoi gwybodaeth werthfawr i ni y gallwn ei defnyddio i wella bodddhad cwsmeriaid. Mae eich barn yn bwysig iawn i ni. Nodwch fanylion eich cwyn isod.

Your feedback provides us with valuable information which we can use to improve customer satisfaction. Your views are very important to us. Please tell us the details of your complaint below.

Rydym yn croesawu gohebiaeth yn Gymraeg a Saesneg a byddwn yn cyfathrebu gyda chi yn eich dewis iaith, dim ond i chi rhoi gwybod i ni pa un sydd well gennych.

We welcome correspondence in Welsh and English and we will communicate with you in the language of your choice, as long as you let us know which you prefer.

<input type="checkbox"/>	Cymraeg / Welsh
<input type="checkbox"/>	Saesneg / English

Enw Cyntaf (Achwynydd) First Name (Complainant)	
Cyfenw (Achwynydd) Surname (Complainant)	
Rhif Ffôn Cartref (Achwynydd) Home Phone Number (Complainant)	
Rhif Ffôn Symudol (Achwynydd) Mobile Number (Complainant)	
Cyfeiriad E-bost (Achwynydd) Email Address (Complainant)	
Rhif Myfyriwr (os yn berthnasol) Student Number (If applicable)	

Y math o achwynydd / Complainant type

<input type="checkbox"/>	Cyflogwr An employer	<input type="checkbox"/>	Cyn-Fyfyriwr An ex-student
<input type="checkbox"/>	Aelod o Staff	<input type="checkbox"/>	Rhiant

	A member of staff		A parent
	Myfyriwr A student		Arall Other

Manylion y Gŵyn / Complaint Details

Nodwch i ba adran mae eich cwyn yn berthnasol. Please tell us to which area your complaint relates.

	Cymorth Dysgu Ychwanegol	Additional Learning Support
	Gweinyddiaeth a Gwasanaethau Cwsmeriaid	Administration & Customer Service
	Derbyniadau	Admissions
	Swyddfa'r Prif Weithredwr	Chief Executive's Office
	Cyfathrebu Corfforaethol a'r Gymraeg	Corporate Communications & Welsh Language
	Maes Cwricwlwm - Mynediad i A.U.	Curriculum area - Access to H.E.
	Maes Cwricwlwm - Gofal Anifeiliaid a Cheffyleg	Curriculum area - Animal Care & Equine
	Maes Cwricwlwm - Sgiliau Sylfaenol ac Hanfodol	Curriculum area - Basic & Essential Skills
	Maes Cwricwlwm - Adeiladu /	Curriculum area - Construction
	Maes Cwricwlwm - Cyfrifiaduro, TG a Gweinyddiaeth	Curriculum area - Computing, IT & Administration
	Maes Cwricwlwm - Canolfan Chweched Glannau Dyfrdwy	Curriculum area - Deeside 6th Form Centre
	Maes Cwricwlwm - Peirianeg	Curriculum area - Engineering
	Maes Cwricwlwm - Peirianeg ac Awyrennau	Curriculum area - Engineering & Aerospace
	Maes Cwricwlwm - Ceffyleg	Curriculum area - Equine
	Maes Cwricwlwm - Ffilm, y Cyfryngau a Cherddoriaeth	Curriculum area - Film, Media & Music
	Maes Cwricwlwm - Addysg Gyffredinol - Dyniaethau, Busnes a'r Gyfraith	Curriculum area - General Education - Humanities, Business & Law
	Maes Cwricwlwm – Addysg Gyffredinol – Gwyddoniaeth, Mathemateg ac Addysg Gorfforol	Curriculum area - General Education - Science, Maths & P.E.
	Maes Cwricwlwm – Iechyd, Gofal Cymdeithasol a Gofal Plant	Curriculum area - Health, Social & Childcare

Maes Cwricwlwm - Sgiliau Byw'n Annibynnol	Curriculum area - Independent Living Skills
Maes Cwricwlwm – Lletygarwch ac Arlwyo	Curriculum area - Hospitality & Catering
Maes Cwricwlwm – Cyrsiau'r Tir	Curriculum area - Land Based
Maes Cwricwlwm – Cerbydau Modur	Curriculum area - Motor Vehicle
Maes Cwricwlwm - Chwaraeon a Gwasanaethau Cyhoeddus	Curriculum area - Sport & Public Services
Maes Cwricwlwm – Cymraeg i Oedolion	Curriculum area - Welsh for Adults
Ymgysylltu â Chyflogwyr a Dysgu yn y Gwaith	Employer Engagement & Work Based Learning
Ystadau a Chyfleusterau	Estates & Facilities
Arholiadau	Exams
Y Fferm	Farm
Cyllid	Finance
Corff Llywodraethu	Governing Body
Trin Gwallt a Harddwch	Hair & Beauty
Adnoddau Dynol a Datblygiad Sefydliadol	Human Resources & Organisational Development
Systemau Gwybodaeth (Cofnodion Myfyrwyr)	Information Systems (Student Records)
T.G.	I.T.
Gwasanaethau Llyfrgell	Library Services
Marchnata	Marketing
Meithrinfa	Nursery
Ansawdd	Quality
Hyfforddeiaethau	Traineeships

Lleoliad / Location

Ffordd y Bers	Bersham Road
Chweched Glannau Dyfrdwy	Deeside 6th
Glannau Dyfrdwy	Deeside
Llysfasi	
Llaneurgain	Northop
Iâl	Yale

Nodwch fanylion eich cwyn / Please tell us the details of your complaint

Ffurflen Fonitro Cyfleoedd Cyfartal / Equal Opportunities Monitoring Form

Er mwyn monitro effeithlonrwydd ein Polisi ac arferion Cydraddoldeb, ac i sicrhau bod ein gwasanaethau'n deg i bawb a heb ragfarn, byddwn yn ddiolchgar am eich cydweithrediad i gyflwyno'n wirfoddol, y wybodaeth y gofynnir amdani isod. Mae'r wybodaeth yn gyfrinachol ac yn ddiennw, ac yn cael ei defnyddio at ddibenion monitro ystadegol yn unig. Caiff ei wahanu oddi wrth unrhyw ohebiaeth a dderbynnir gennych, a'i ddinistrio pan fyddwn wedi casglu'r wybodaeth.

Dewiswch un ateb o bob adran a restrir isod.

In order to monitor the effectiveness of our Equality Policy and practice, and to ensure our services are delivered in a way that is fair to all and free from bias, we would appreciate your co-operation in providing, on an entirely voluntary basis, the information as requested below. The information is confidential and anonymous, and will be used solely for statistical monitoring purposes. It is separated from any correspondence received from you and will be securely destroyed after we have captured the information.

Please choose an option from each of the sections listed below.

Rhyw / Sex

	Benyw	Female
	Gwryw	Male
	Arall	Other
	Well gen i beidio â dweud	Prefer not to say

A yw eich hunaniaeth rhyw'r un fath â'r rhyw a bennwyd i chi yn wreiddiol adeg eich geni? / Is your gender identity the same as the gender you were originally assigned at birth?

	Ydi	Yes
	Nac ydi	No
	Well gen i beidio â dweud	Prefer not to say

Dyddiad Geni / Date of Birth

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Ystod Oedran / Age Range

	16 - 25		26 - 35		36 - 45
	46 - 55		55 - 65		Dros 65 / Over 65
	Well gen i beidio â dweud - Prefer not to say				

**Ydych chi'n feichiog neu yng nghanau cynnar gofalu am faban newydd-anedig? /
Are you pregnant or in the early stages of caring for a recently born child?**

	Ydw - Yes		Nac ydw - No
	Well gen i beidio â dweud - Prefer not to say		

Statws Priodasol / Marital Status

	Yn briod	Married
	Sengl	Single
	Partneriaeth sifil	Civil partnership
	Well gen i beidio â dweud	Prefer not to say

Cyfeiriadedd Rhywiol / Sexual Orientation

	Deurywiol -	Bisexual
	Hoyw (atyniad at yr un rhyw – gwryw)	Gay (attracted to same sex - male)
	Heterorywiol (atyniad at y rhyw arall)	Heterosexual (attracted to opposite sex)
	Lesbiad (atyniad at yr un rhyw – benyw)	Lesbian (attracted to same sex - female)
	Well gen i beidio â dweud	Prefer not to say

Ethnigrwydd / Ethnicity

	Asiaidd neu Asiaidd Prydeinig: Bangladeshaidd	Asian or Asian British: Bangladeshi
	Asiaidd neu Asiaidd Prydeinig: Indiaidd	Asian or Asian British: Indian
	Asiaidd neu Asiaidd Prydeinig: Pacistanaidd	Asian or Asian British: Pakistani
	Asiaidd neu Asiaidd Prydeinig: Arall	Asian or Asian British: Other
	Du neu Ddu Prydeinig: Affricanaidd	Black or Black British: African
	Du neu Ddu Prydeinig: Caribïaidd	Black or Black British: Caribbean
	Du neu Ddu Prydeinig: Arall	Black or Black British: Other
	Tsieineaidd	Chinese
	Cymysg: Gwyn ac Asiaidd	Mixed: White and Asian
	Cymysg: Gwyn a Du Affricanaidd	Mixed: White and Black African
	Cymysg: Gwyn a Du Caribïaidd	Mixed: White and Black Caribbean
	Cymysg: Arall	Mixed: Other

	Gwyn: Prydeinig	White: British
	Gwyn: Arall	White: Other
	Grŵp Ethnig Arall	Other Ethnic group
	Well gen i beidio â dweud	Prefer not to say

Crefydd a Chred (Achwynydd) / Religion & Belief (complainant)

	Ffydd Baha'i	Baha'i faith
	Bwdhaeth	Buddhism
	Cristnogaeth	Christianity
	Hindŵaeth	Hinduism
	Islam	
	Jainiaeth	Jainism
	Iddewiaeth	Judaism
	Rastaffariaeth	Rastafarianism
	Siciaeth	Sikhism
	Zoroastriaeth	Zoroastrianism
	Arall	Other
	Dim cysylltiad crefyddol	No religious affiliation
	Well gen i beidio â dweud	Prefer not to say

Anabledd / Disability

Diffinnir anabledd gan Ddeddf Cydraddoldeb 2010 fel 'nam corfforol neu feddyliol sy'n cael effaith sylweddol anffafriol a thymor hir ar allu unigolyn i gynnal gweithgaredd pob dydd'. Mae tymor hir yn y cyd-destun hwn yn golygu cyfnod hirach na 12 mis neu ei fod yn debygol o ailymddangos.

The Equality Act 2010 defines a disability as 'a physical or mental impairment which has a substantial and long term adverse effect on a person's ability to carry out normal day to day activities'. Long term in this context means likely to last longer than 12 months or likely to recur.

Yn ôl telerau Deddf Cydraddoldeb 2010, ydi'r achwynydd yn ystyried bod ganddynt anabledd? / According to the terms of the Equality Act 2010, does the complainant consider that they have a disability?

	Nac ydyn	No
	Ydyn	Yes

Ydyn nhw wedi eu cofrestru'n anabl? / Are they a registered disabled person?

	Nac ydyn	No
	Ydyn	Yes

Os ydynt, nodwch natur eu hanabledd / If yes, please indicate the nature of their disability

	Dall / Nam ar eu golwg	Blind / Visual impairment
	Nam gwybyddol	Cognitive impairment
	Byddar / Nam ar eu clyw	Deaf / hearing difficulties
	Anabledd dysgu	Learning disability
	Cyflwr iechyd meddwl	Mental health condition
	Nam corfforol neu broblemau symud	Physical impairment or mobility issues
	Salwch neu gyflwr iechyd hirdymor	Long standing illness or health condition
	Arall	Other